

BILLING, INSURANCE AND FINANCIAL ASSISTANCE

Asuragen's goal is to make the miR*Inform*® Thyroid Test available to all patients. Your physician ordered this test because he or she believed it was important for diagnosing and managing your thyroid nodule. This document explains your financial responsibility regarding laboratory testing performed by Asuragen. If you have any questions, please do not hesitate to call the Asuragen Patient Billing Department at our toll-free number, 888.403.5421.

The doctor who orders your miR*Inform*® Thyroid Test will provide Asuragen with your insurance information. Asuragen will file a claim with your insurance company, and will send you a notification on the date the initial claim is filed. It may take many weeks or even months to fully process your claim. You most likely will receive an Explanation of Benefits (EOB) from your insurance company during the claim process. **The EOB is not a bill.** Should you have any questions about the claim process, please call the Asuragen Patient Billing Department at 888.403.5421.

Asuragen Supplemental Assistance Plan Guidelines

Persons in Household	Gross Income Maximum for 100% Forgiveness	Gross Income Maximum for 90% Forgiveness	Gross Income Maximum for 75% Forgiveness
1	35,000	46,000	58,000
2	47,000	62,000	78,000
3	59,000	79,000	98,000
4	71,000	95,000	118,000
5	83,000	111,000	138,000
Each Additional Person	13,000	17,000	21,000

Medicare

Asuragen participates with Medicare. As required by law, Asuragen accepts assignment of your Medicare benefits, which means that we will accept Medicare's allowed amount for a test as payment in full. You will not have to pay any additional charges.

Private Insurance Plans

If Asuragen is in network with your insurance plan (this will be communicated to you on the EOB received from your insurance company), you will be responsible for the co-pay and deductible amounts determined by your insurance plan. We are also actively working to enter into new contractual arrangements with additional insurance companies and plans. If Asuragen is out of network with your insurance plan, you will be responsible for the lesser of the amount approved by your insurance company or \$295*. Additionally, you may be eligible to participate in the Asuragen Supplemental Assistance Plan (dependent upon financial need), which could further reduce or completely eliminate the amount due to Asuragen (see table above). Through the appeal process, we will also work to ensure that your insurance company pays its fair share of the claim that we bill.

Self Pay

If you do not have insurance, you may be eligible to participate in the Asuragen Supplemental Assistance Plan which may provide a discount from our list price of \$2,950. Additionally, Asuragen will work with patients to establish a reasonable payment plan.

General Information

If Asuragen does not receive complete or correct billing information, we will contact your physician for additional information. If we are unable to gather the information from your physician, we will contact you. After you provide us with complete and accurate insurance information, Asuragen will then submit a bill to your insurance carrier.

Billing Frequently Asked Questions

I received an Explanation of Benefits (EOB) from my insurance company that says I owe money. What do I do?

The Explanation of Benefits is not a bill. The EOB statement is sent to notify you about where your claim stands in the payment and appeal process between Asuragen and your insurance company. This process may take several months. You do not owe Asuragen any money until you receive a bill.

What action should I take when I have received a bill for services rendered?

If you believe you may qualify for the Asuragen Supplemental Assistance Program, please contact Asuragen at 888.403.5421 (open 8:00 AM - 5:00 PM Pacific Time). We can discuss your financial situation and determine if an adjustment should be made to your bill. Once the amount of your bill is correct, please remit payment to Asuragen, Inc., Dept. 2586, PO Box 122586, Dallas, TX, 75312-2586.

My insurance carrier paid me directly for services Asuragen performed. What should I do?

Please forward the check along with a copy of the EOB your insurance company sent with the check to:

Asuragen, Inc. - Dept. 2586
PO Box 122586
Dallas, TX 75312-2586

*This policy is not applicable to patients based in Colorado, Florida, or New York.